

MERCER COUNTY OFFICES:

Some county offices will have restricted services and potentially limited access. Please call the respective county office in advance to determine how that office can address your needs at this time.

VILLAGE OF ST. HENRY:

Village of St. Henry residents needing assistance of any kind can contact the Village of St. Henry Police Dept. at 419-678-4141 for assistance of all kinds, Groceries, Prescriptions, Information, Etc.

VILLAGE OF FT. RECOVERY:

- General Call Line: 419-375-2530
- Email: frinfo@fortrecovery.org
- Website: www.fortrecovery.org

VILLAGE OF COLDWATER: Offices are open for calls only

- For COVID-19 care call 419-678-5395
- For Police Dept. 419-678-2356
- Utility Dept. 419-678-4881
- General information go to: info@villageofcoldwater.com

CITY OF CELINA: 419-586-6464

CELINA UTILITIES:

- Lobby will be closed but office still open taking calls.
- They are checking their Dropbox

VILLAGE OF ROCKFORD: Rockford Village Offices are closed.

- If you need village assistance call: 419-363-3032 opt 1
- Village website is www.rockfordalive.org
- Follow Village Facebook page for all COVID-19 updates, to reach out to us and more @villageofrockford

WABASH COMMUNICATION HOT SPOTS:

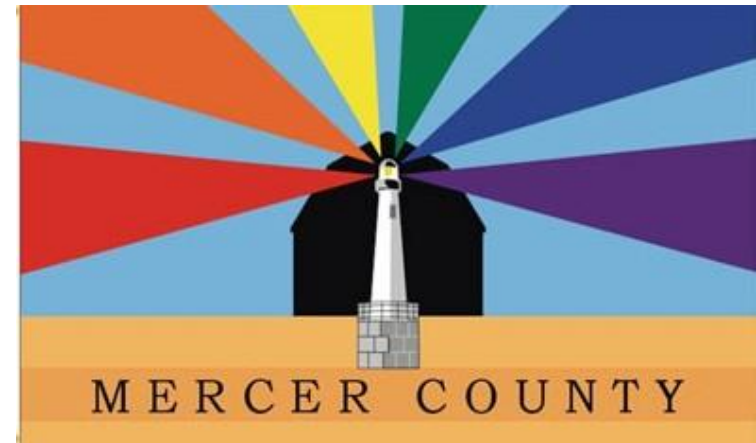
- CELINA – Bryson Pool Parking Lot
- Chattanooga – Chatt Fire Dept. parking lot
- COLDWATER – Pla-Mor Lanes
- FT. RECOVERY – West parking lot near Pavilion
- ROCKFORD – Community Building parking Lot
- ST. ANTHONY – St. Anthony schoolhouse, parking lot facing SR 49
- ST. HENRY – St. Henry Church CCD Building near parking lot

DP&L and DOMINION:

- Delaying disconnects for now

OSU EXTENSION OFFICE:

- Physical office is open by apt. only, Mon – Thurs 9-3
- Staff will serve clientele remotely during normal office hours (M-F, 8am - 4:30pm) via email and voice messages.
- Please leave your name, contact information and a brief message, and you will receive a call back as soon as able. Call: 419-586-2179 or email: ellis.301@osu.edu or bowers.360@osu.edu



COVID-19 VIRUS

WHERE DO I GO FOR HELP?

General Information for Mercer County Residents

Updated: July 28, 2020

COVID-19 INFORMATION UPDATES:

- **Ohio.Gov web site:** <https://coronavirus.ohio.gov/wps/portal/gov/covid-19>
- **Mercer County Health District:** <https://mchdohio.org/health-services/2019-novel-coronavirus/>
- **CDC Website:** https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/cases-in-us.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fcases-in-us.html
- **Mercer Health:** www.mercer-health.com
- **Ohio Dept. of Health – Gov. DeWine’s Press Briefings** www.coronavirusohio.gov

MERCER HEALTH

Mercer Health has developed extensive plans to proactively manage potential COVID-19 (Coronavirus) cases in the local area. In regards to patients seeking care, Mercer Health is asking the local community to strictly adhere to the following guidelines should medical treatment be necessary.

When and How should I seek care for COVID – 19 (Coronavirus)?

QUICK REFERENCE: Call 419-678-5395, for further direction.

FURTHER EXPLANATION: Specific direction for your situation will be provided on a case by case basis. Please call 419-678-5395, for further direction. To contain the spread of illness, we ask that you call your medical provider prior to arriving on site for medical attention.

What do I do in case of emergency?

QUICK REFERENCE: Go to the Emergency Department. Call 419-678-5101 to alert emergency department staff of approaching arrival.

FURTHER EXPLANATION: As in any illness, if symptoms become emergent, Mercer Health's Emergency Department is available. **For suspected COVID-19 cases ONLY, please call 419-678-5101 prior to arriving at the Emergency Department** to ensure the best care for your situation and the proper safety protocols are in place for other patients, visitors and healthcare employees. For additional information, closures, restrictions and current updates, visit www.mercer-health.com.

MERCER COUNTY HEALTH DISTRICT (MCHD): 419-586-3251

- Questions? Call the MCHD Call Center at 567-890-2619 from 9am – 3pm (M – F)
- Environmental Health and Vital Statistic (birth/death records) Services have returned to normal.
- Immunizations are available 7:30 am – 3:30 pm, Mon/Tues/ Wed/Fri and 9:30 am – 5:30 pm on Thurs. Call 419-586-3251 ext. 1462 for an appointment.

MCHD will release daily updates at 12:00 pm through our press releases & Facebook. The MCHD Facebook page is "Mercer County Ohio Health District"

[MCHD COVID-19 Dashboard](#)

[Ohio Coronavirus Website](#)

Ohio Department of Health Call Center at 1-833-427-5634

JOB & FAMILY SERVICES: 220 W. Livingston St., Celina, OH 419-586-5106

- Contact Job & Family for assistance via <https://www.mercercountyohio.org/county-services/job-family-services> or by telephone at 419-586-5106.
- **Telephone applications:** 844-640-6446 for Medicaid, SNAP food assistance & OWF cash assistance
- **Online applications:** <https://jfs.ohio.gov/ocomm/applyforbenefits.stm>
- **Utility Assistance:** Mercer County Job and Family Services is assisting with a \$200 payment towards a current Utility Bill. A current utility bill that is in a household members name must be provided. Emailed copy of bill or emailed picture of utility bill will be accepted. Households must complete an application, must have a minor child or have a current child support order and be at or below 200% Federal Poverty Level (anticipated income for next 30 days). Please call Mandee at 567-510-4379 or Amanda.Slavik@jfs.ohio.gov to complete an application over the phone or to have one mailed or emailed to you. Applications are also available at: <https://www.mercercountyohio.org/county-services/job-family-services/>

OHIOMEANSJOBS CENTER:

- The public is encouraged to contact Mercer County OhioMeansJobs Center for assistance via telephone at 419-586-6409, and also on our county website at <https://www.mercercountyohio.org/WIOA>. The employment seeking services and trainings remain available on OhioMeansJobs.com

STATE UNEMPLOYMENT: 2 WAYS TO FILE

- ONLINE at <http://unemployment.ohio.gov> - 24 hours/day 7 days/week
- TELEPHONE – call toll free 1-877-644-6562 or TTY 1-647-387-8408 Monday thru Friday 8AM-5PM (excluding holidays)

CALL MINISTRIES: 420 N Brandon Ave, Celina, OH 419-586-3574

FOOD BANK ONLY

- DRIVE THRU ONLY – NO DELIVERIES
- Pre-boxed 2 weeks meal for a family of 4
- No Charge – Prefer own customers, but will not turn anyone away
- MON/WED/FRIDAYS – Noon to 2:00pm
- TUESDAY - NO LONGER OPEN TUESDAY EVENINGS

COUNCIL ON AGING: 217 Riley St., Celina, OH 419-586-1644

- CLOSED TO PUBLIC ACCESS.
- Hours are 8:00 am – 3:00 pm – (Subject to change as needed)
- Still providing Medical Transportation
- Will pick up groceries & prescription medications
- Anyone 60 years or older and a Mercer County resident.
- Any questions or resource needs, please call the office at 419-586-1644

OUR HOME: 117 W Fayette St, Celina, OH 419-586-4663

- Lobby is CLOSED TO PUBLIC; staff will respond to voicemail messages
- Food pantry open, hours as usual; When you arrive, call the office & choose "0" for curbside pickup
- Family Crisis program is taking calls for help from domestic violence/sexual assault victims, 24/7 at 419-586-1133
- RAFT Visitation Center can be reached by leaving a message at 419-586-4663, ext. 1006
- Family & Children First Coordinator can be reached by leaving a message at 419-586-4663 ext. 1004

GRAND LAKE UNITED METHODIST CHURCH – 119 E Fulton St. Celina, OH

- Will help with picking up groceries and/or prescription medications
- Financial assistance may be available. Call 419-586-6621 (9-5 M-F)
- **Carry-Out Meals**
TUES – 6:00 – 6:30 pm
SAT – 10:00 – 11:30am

WOCAP – West Ohio Community Action Partnership: 419-227-2586

- Phone appointments only. All documents will still be needed.

WEST OHIO FOOD BANK: westohiofoodbank.org or call 419-222-7946

COUNSELING

- **Foundations Behavioral Health Services – 419-584-1000**